

COMMISSIONAIRES FACT SHEET

Overview

- > Commissionaires is Canada's premier security provider, offering a unique combination of integrity, experience and innovation. We have protected people and property for public and private sector clients from coast to coast for more than 80 years.
- > A solid Canadian company and more than 18,000 people strong across the nation, 1,500 working in the BC division of Commissionaires. We are a well-trained diverse team, of responsible men and women from many walks of life including former military and police of all ages. With the highest industry retention rate, our workforce has the stability and experience to anticipate and resolve problems before they occur and supports collaborative long-term client relationships.
- > Our strength is rooted in our security guarding services, where we emphasize prevention and defusing conflict. We also provide a complete range of related professional services and solutions. Governments and police trust us to carry out by-law enforcement. Commissionaires' identification services feature digital fingerprinting for fast turnaround from the RCMP and our training group works to the highest industry standards. Our technology partners allow us to deliver cutting edge integrated security solutions.
- > Commissionaires is committed to leading the industry in adopting and adapting new technologies and to delivering the most advanced products and procedures to its clients to enhance efficiency and save them money.
- > Our organizational experience and reach enable us to plan, design, implement and manage solutions that meet local and regional needs and expand them nationwide as needed. We remain firmly committed to leading the industry in delivering new services and solutions. The discipline, proven skills and proactive approach of Commissionaires give clients confidence that we are there for them, trusted, everywhere, everyday.
- > In 2007 a new brand logo and tag line were introduced that better captures Commissionaires' history and scope of service.

Services and Solutions

- > *Security Solutions*
 - providing professional, reliable, highly qualified and professional guards for every situation across the nation
- > *Enforcement Service*
 - providing professional services such as by-law, parking and jail custodial services to municipalities, police detachments and provincial governments

> *Identification Services*

- delivering full identification services, including police clearances, digital fingerprinting and background screening coast to coast;

> *Training*

- meeting client needs with a variety of superior training programs in for internal staff and as a public offering, including:

-BST1 and BST2 Security Officer Training

-First Aid Training

- SuperHost Training (approved by Tourism BC)

- Conflict Resolution

- Workplace Hazardous Materials Information Systems (WHMIS).

Clients

> Government facilities [federal, provincial and municipal] including:

- Canada Revenue Agency, Canada Border Services Agency, CMHC (Granville Island), Citizenship & Immigration Canada, DFO Vancouver, Federal Court of Canada, Transport Canada, Agriculture and Agri-Food Canada, Public Works and Government Services Canada, Solicitor General, Tax Court of Canada.

> Ports [international and regional]

> RCMP and Police Detachments

> Educational Institutions

> Hospitals

> Commercial Enterprises

> Residential Homes

Notes

> Established nationally in 1925 and in BC 1927

> Commissionaires comprises 17 divisions coast to coast and holds 17% of the market

> National revenues exceed \$360M per annum

> Provides employment for former military, police and other qualified individuals of all ages

> Commissionaires is ISO 9001:2000 registered

> Employee retention rate is second to none

> Commissionaires provides complete security solutions to small, medium and large organizations in every province of Canada

Endorsements

“Your staff has been terrific in the City of Kelowna jail facilities. As I look back over the past year, we made the right decision to contract out the service and go with Commissionaires BC.”

-W. A. McKinnon, Supt. RCMP. OIC - Kelowna Detachment.

“A special thank you to the Commissionaires whose on-site leadership was instrumental in maintaining control of the ground response. They performed in an exemplary fashion and are commended for their performance.”

-Mark Holmes, Director of Operations, Southern Skies Aviation, Penticton Airport.

“The Commissionaire assigned to chauffeur the Solicitor General of Canada during a recent visit to BC worked long hours without complaint. The Minister complimented the Commissionaire on his attentiveness to duty.”

-Sergeant Major Hugh Stewart. RCMP. ‘E’ Division Headquarters, Vancouver.

Overview

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